

**Comparative statement of Fault Rate from 01.2013 to 04.2013**

TRAI benchmarks for fault rate	<b>Fault rate</b> ≤ 5 %.
TRAI benchmarks for fault clearance	1. Fault clearance ≥ 90% by next day
	2. 100% within 3 days for urban areas.
	3. 100% within 5 days for Rural/Hilly areas.

S.No	Circle Name	Total fault booked				Fault rate %				
		01.2013	02.2013	03.2013	04.2013	01.2013	02.2013	03.2013	04.2013	% change (Last 2 Months)
1	ANDAMAN AND NICOBAR	392	264	351	444	2.73	1.83	2.42	3.05	0.64
2	ANDHRA PRADESH	75,002	66,488	85,291	90,978	4.05	3.61	4.66	5.03	0.38
3	ASSAM	11,128	10,754	15,811	14,829	6.22	6.00	8.80	8.28	-0.52
4	BIHAR	18,283	15,513	18,658	19,337	9.00	7.60	9.09	9.44	0.36
5	CHHATTISGARH	7,824	8,149	9,201	9,905	6.33	6.59	7.39	7.99	0.59
6	CHENNAI TELEPHONES	1,02,715	89,836	97,489	1,00,728	12.56	11.00	11.94	12.37	0.43
7	GUJARAT	1,47,601	1,42,826	1,70,495	1,60,047	9.39	9.08	10.84	10.25	-0.58
8	HARYANA	59,782	57,739	62,279	57,222	12.32	12.00	12.98	12.05	-0.93
9	HIMACHAL PRADESH	11,303	12,428	13,234	11,365	4.01	4.47	4.84	4.25	-0.59
10	JHARKHAND	12,854	12,050	16,986	18,685	7.94	7.45	10.50	11.60	1.11
11	JAMMU AND KASHMIR	14,172	13,741	18,274	15,829	7.09	6.92	9.20	8.02	-1.18
12	KERALA	2,32,827	1,95,025	2,73,099	2,86,230	7.81	6.56	9.22	9.69	0.48
13	KOLKATA	1,22,512	1,14,672	1,30,371	1,50,920	13.13	12.34	14.09	16.42	2.33
14	KARNATAKA	1,13,402	1,03,850	1,25,665	1,45,425	6.70	6.16	7.46	8.74	1.28
15	MAHARASHTRA	1,31,519	1,23,539	1,52,458	1,35,673	6.80	6.48	8.08	7.27	-0.81
16	MADHYA PRADESH	60,374	67,716	77,055	75,436	10.14	11.37	12.87	12.66	-0.21
17	NORTH EAST I	6,723	6,385	7,739	7,406	8.37	7.94	9.62	9.24	-0.38
18	NORTH EAST II	824	853	2,808	2,502	1.05	1.09	3.76	3.43	-0.34
19	ORISSA	21,289	18,443	23,460	26,964	5.94	5.15	6.51	7.54	1.03
20	PUNJAB	93,876	99,507	1,07,746	95,383	9.18	9.95	10.92	9.79	-1.13
21	RAJASTHAN	99,137	1,01,294	1,07,277	1,00,072	10.67	11.24	12.11	11.37	-0.74
22	TAMILNADU	87,032	77,712	90,489	87,127	5.36	4.80	5.62	5.44	-0.18
23	UTTAR PRADESH (EAST)	43,472	44,062	42,807	42,470	5.91	6.05	5.91	5.90	-0.01
24	UTTARANCHAL	10,455	11,006	10,830	9,586	5.21	5.49	5.41	4.87	-0.55
25	UTTAR PRADESH (WEST)	34,279	34,128	36,793	33,721	7.29	7.30	7.88	7.28	-0.60
26	WEST BENGAL	23,602	23,155	28,175	32,901	4.42	4.36	5.34	6.28	0.94
<b>Overall Result</b>		<b>15,42,379</b>	<b>14,51,135</b>	<b>17,24,841</b>	<b>17,31,185</b>	<b>7.69</b>	<b>7.28</b>	<b>8.70</b>	<b>8.80</b>	<b>0.10</b>

**Comparative statement of Fault Clearance from 01.2013 to 04.2013**

TRAI benchmarks for fault rate	<b>Fault rate</b> ≤ 5 %.
TRAI benchmarks for fault clearance	1. Fault clearance ≥ 90% by next day
	2. 100% within 3 days for urban areas.
	3. 100% within 5 days for Rural/Hilly areas.

S.No	Circle Name	% Faults cleared by next working Day					% Faults cleared within 3 days					% of fault cleared within seven days				
		01.2013	02.2013	03.2013	04.2013	% change (Last 2 Months)	01.2013	02.2013	03.2013	04.2013	% change (Last 2 Months)	01.2013	02.2013	03.2013	04.2013	% change (Last 2 Months)
1	A&N	89.03	93.56	86.61	87.84	1.23	91.58	96.97	91.17	93.92	2.75	95.41	96.97	94.30	94.14	-0.16
2	AP	81.13	83.28	84.65	83.43	-1.21	87.55	88.94	89.62	89.40	-0.22	93.10	93.37	93.39	93.82	0.43
3	ASSAM	35.07	35.02	39.69	36.98	-2.71	42.70	45.05	49.96	45.82	-4.14	60.97	61.53	63.36	62.58	-0.78
4	BIHAR	45.09	47.35	57.50	49.25	-8.25	57.36	60.92	66.57	61.55	-5.02	78.63	79.43	78.76	78.23	-0.53
5	CHHATTISGARH	44.72	48.50	47.18	33.62	-13.56	59.74	67.05	67.59	51.24	-16.35	82.54	87.95	89.73	80.09	-9.64
6	ChTD	62.14	69.77	69.32	65.94	-3.38	72.25	78.35	78.20	75.78	-2.42	86.33	88.18	88.07	87.86	-0.21
7	GUJARAT	79.31	80.31	80.52	76.07	-4.45	86.58	86.76	86.74	83.33	-3.41	93.38	91.76	91.49	89.37	-2.11
8	HARYANA	74.81	75.99	74.67	71.89	-2.78	83.83	84.89	84.58	82.48	-2.10	93.86	92.67	92.56	91.95	-0.61
9	HP	47.59	48.76	48.50	45.92	-2.58	61.89	63.59	63.63	60.57	-3.06	85.61	85.69	87.34	81.52	-5.81
10	JHARKHAND	59.36	60.91	58.62	51.19	-7.43	66.27	70.43	66.91	61.46	-5.45	77.96	80.46	78.16	74.73	-3.43
11	J&K	64.13	59.94	58.42	58.73	0.32	75.09	71.13	71.30	69.99	-1.31	88.53	84.59	85.31	84.31	-1.00
12	KERALA	45.04	42.90	47.15	44.16	-2.99	54.13	52.49	55.91	52.52	-3.39	69.40	67.32	70.08	66.88	-3.20
13	KOLKATA	42.14	41.67	42.01	33.37	-8.64	51.42	52.03	51.64	42.26	-9.38	68.83	69.46	67.98	59.16	-8.82
14	KARNATAKA	65.71	67.43	67.81	64.01	-3.79	74.14	75.82	76.30	73.59	-2.72	86.00	85.63	86.43	86.17	-0.26
15	MAHARASHTRA	54.85	51.68	55.06	49.79	-5.27	66.45	65.21	68.65	63.50	-5.16	83.81	82.05	84.04	81.83	-2.21
16	MP	64.34	63.25	61.87	58.18	-3.69	74.71	75.07	73.40	70.05	-3.34	87.78	87.21	85.34	83.73	-1.60
17	NORTH EAST I	31.83	34.63	31.00	26.03	-4.97	41.26	44.06	42.72	36.23	-6.49	59.90	63.23	62.32	60.41	-1.91
18	NORTH EAST II	22.69	26.38	12.46	13.71	1.24	26.82	33.53	17.52	17.39	-0.14	41.14	44.67	24.54	23.18	-1.36
19	ORISSA	62.42	60.94	60.73	55.05	-5.69	69.28	68.73	68.63	62.76	-5.87	80.07	79.49	78.65	73.99	-4.65
20	PUNJAB	64.22	60.68	63.51	60.78	-2.73	78.16	75.98	78.06	76.29	-1.77	93.06	90.90	90.46	91.76	1.30
21	RAJASTHAN	63.67	65.63	66.58	63.74	-2.83	77.12	79.64	81.16	79.91	-1.25	93.47	92.33	93.16	93.60	0.44
22	TAMILNADU	64.36	61.62	63.85	63.99	0.13	72.90	70.65	72.37	72.39	0.03	84.74	82.76	83.52	83.71	0.18
23	UP (E)	45.16	44.38	45.96	41.82	-4.13	59.57	61.05	61.75	57.58	-4.17	81.85	81.79	82.57	79.21	-3.36
24	UTTARANCHAL	58.99	56.82	58.39	53.35	-5.04	71.72	68.85	70.81	67.66	-3.15	88.64	87.62	86.72	86.02	-0.70
25	UP (W)	56.68	53.65	53.21	49.68	-3.53	72.73	69.54	68.46	66.26	-2.20	91.10	89.14	88.51	88.08	-0.43
26	WEST BENGAL	41.90	38.95	39.84	37.10	-2.74	48.54	47.64	46.90	45.21	-1.69	60.23	60.48	57.97	57.69	-0.28
<b>Overall Result</b>		<b>59.44</b>	<b>59.49</b>	<b>60.53</b>	<b>56.36</b>	<b>-4.17</b>	<b>69.41</b>	<b>70.08</b>	<b>70.68</b>	<b>66.77</b>	<b>-3.90</b>	<b>83.30</b>	<b>82.83</b>	<b>82.67</b>	<b>80.22</b>	<b>-2.45</b>

**Comparative statement of Fault/Repeat Fault of Apr-13.**

TRAI benchmarks for fault rate		Fault rate ≤ 5 %.				
TRAI benchmarks for fault clearance		1. Fault clearance ≥ 90% by next day				
		2. 100% within 3 days for urban areas.				
		3. 100% within 5 days for Rural/Hilly areas.				
S.No	Circle Name	04.2013			04.2013	
		Total LL Connections	Fault (LL+BB)	Repeat Fault (LL+BB)	Fault rate % (LL+BB)	Repeat Fault Rate (%) (LL+BB)
1	ANDAMAN AND NICOBAR	14,548	634	5	4.36	<b>0.79</b>
2	ANDHRA PRADESH	18,08,195				
3	ASSAM	1,79,188	11,505	112	6.42	<b>0.97</b>
4	BIHAR	2,04,824	17,654	274	8.62	<b>1.55</b>
5	CHHATTISGARH	1,24,045	9,793	1,587	7.89	<b>16.21</b>
6	CHENNAI TELEPHONES	8,14,071				
7	GUJARAT	15,61,397	1,17,513	17,069	7.53	<b>14.53</b>
8	HARYANA	4,74,985	57,796	13,291	12.17	<b>23.00</b>
9	HIMACHAL PRADESH	2,67,302	13,517	1,994	5.06	<b>14.75</b>
10	JHARKHAND	1,61,036	16,626	303	10.32	<b>1.82</b>
11	JAMMU AND KASHMIR	1,97,289	15,573	2,938	7.89	<b>18.87</b>
12	KERALA	29,52,981				
13	KOLKATA	9,19,260	1,39,512	2,790	15.18	<b>2.00</b>
14	KARNATAKA	16,64,272				
15	MAHARASHTRA	18,65,209	1,10,719	14,413	5.94	<b>13.02</b>
16	MADHYA PRADESH	5,96,052	66,085	11,244	11.09	<b>17.01</b>
17	NORTH EAST I	80,120	5,681	37	7.09	<b>0.65</b>
18	NORTH EAST II	73,023	662	1	0.91	<b>0.15</b>
19	ORISSA	3,57,579	30,465	390	8.52	<b>1.28</b>
20	PUNJAB	9,74,777	1,04,691	22,440	10.74	<b>21.43</b>
21	RAJASTHAN	8,80,250	1,02,924	22,460	11.69	<b>21.82</b>
22	TAMILNADU	16,02,278				
23	UTTAR PRADESH (EAST)	7,20,180	41,358	8,356	5.74	<b>20.20</b>
24	UTTARANCHAL	1,97,026	9,703	1,629	4.92	<b>16.79</b>
25	UTTAR PRADESH (WEST)	4,63,182	33,233	7,294	7.17	<b>21.95</b>
26	WEST BENGAL	5,24,138	26,538	172	5.06	<b>0.65</b>
	Overall Result	1,96,77,207	<b>17,31,185</b>	<b>1,28,799</b>	8.80	<b>7.44</b>

**Comparative statement regarding provisioning of LL & BB for the month of**

**03.2013**

**&**

**04.2013**

TRAI Benchmark for provisioning		For LL new connection 100% within 7 days. 2. For BB 100 % within 15 days(subject to feasibility)											
S.No	Circle Name	% of LL provisioned within 2 days			% of LL provisioned within 7 days			% of BB provisioned Within 2 days			%BB Provisioned within 7 days		
		03.2013	04.2013	% change	03.2013	04.2013	% change	03.2013	04.2013	% change	03.2013	04.2013	% change
1	ANDAMAN AND NICOBAR	27	19	-8	77	59	-18	74	82	8	95	95	0
2	ANDHRA PRADESH	49	39	-10	84	74	-10	79	73	-6	93	90	-3
3	ASSAM	46	33	-13	70	50	-20	75	72	-3	90	88	-2
4	BIHAR	42	30	-12	76	57	-19	72	67	-5	89	89	0
5	CHHATTISGARH	40	26	-14	73	51	-22	79	66	-13	92	84	-8
6	CHENNAI TELEPHONES	16	13	-2	52	44	-8	75	73	-2	92	90	-2
7	GUJARAT	58	46	-12	85	74	-11	67	60	-7	90	85	-5
8	HARYANA	26	26	-0	63	59	-3	67	64	-3	89	88	-1
9	HIMACHAL PRADESH	40	37	-3	75	71	-5	74	75	1	91	89	-2
10	JHARKHAND	36	27	-9	67	47	-19	70	60	-10	88	82	-6
11	JAMMU AND KASHMIR	17	24	7	51	58	7	70	69	-1	91	88	-3
12	KERALA	22	22	0	45	41	-4	47	45	-3	72	71	-2
13	KOLKATA	9	13	4	33	34	1	31	26	-5	64	55	-9
14	KARNATAKA	35	25	-10	65	50	-15	66	63	-3	86	82	-3
15	MAHARASHTRA	28	24	-4	56	50	-6	59	56	-3	82	79	-3
16	MADHYA PRADESH	44	31	-13	74	58	-16	81	74	-7	94	90	-4
17	NORTH EAST I	28	13	-14	55	30	-24	40	35	-5	67	63	-5
18	NORTH EAST II	55	51	-4	81	77	-4	86	81	-5	95	91	-3
19	ORISSA	49	40	-9	77	65	-12	80	70	-10	95	86	-8
20	PUNJAB	38	36	-3	80	76	-5	70	68	-2	92	89	-3
21	RAJASTHAN	27	22	-5	60	53	-7	62	57	-6	87	85	-3
22	TAMILNADU	30	28	-2	62	59	-3	63	62	-1	85	83	-2
23	UTTAR PRADESH (EAST)	25	22	-3	57	49	-8	70	65	-5	89	85	-4
24	UTTARANCHAL	32	31	-1	68	58	-10	67	63	-4	90	85	-5
25	UTTAR PRADESH (WEST)	26	27	1	65	56	-8	77	75	-2	92	90	-2
26	WEST BENGAL	43	41	-2	64	60	-4	69	63	-6	85	79	-6
<b>Overall Result</b>		<b>35</b>	<b>28</b>	<b>-7</b>	<b>66</b>	<b>57</b>	<b>-10</b>	<b>66</b>	<b>61</b>	<b>-5</b>	<b>86</b>	<b>83</b>	<b>-4</b>